



UltraHome Pre-Sale Questionnaire – City Water

Please complete the form to the best of your ability. If you do not know, please leave blank. This form MUST be submitted to process any UltraHome order.

Personal Information *Please type your answers*

Name:	
Address:	
Email:	Phone:

Water Source *Use the checkboxes and type applicable answers*

Treated by a Provider	Name of provider:
Other (please specify):	

Water Quality Concerns and Goals *Use the checkboxes and type applicable answers*

Taste Issue?	Yes	No	Please describe:
Odor Issue?	Yes	No	Hot water only? Please describe:
Staining?	Yes	No	If yes, what color?
Film/Slime?	Yes	No	Please describe:
Hard water scale?	Yes	No	Areas:
Corrosion?	Yes	No	Explain:
History of Pinhole Leaks?	Yes	No	Explain:
What are your goals for the water in your home?			

Installation Details *Use the checkboxes and type applicable answers*

Location	Inside	Outside	Above Ground	Below Ground
Pipe Size	¾"	1"	Other:	
Irrigation on loop?	Yes	No		
Pool/spa on loop?	Yes	No	How many gallons?	

Existing Pre-Treatment *Use the checkboxes and type applicable answers*

Are you using any other water treatment products?	Yes	No
If yes, please let us know what type:		
Salt Softener	Reverse Osmosis	Whole House Filter
UV Light	pH Correction	Other (please specify):

Sizing Information *Used to determine the appropriate tank size for your home*

Home Sq. Footage:	# of Bathrooms:
# of Bedrooms:	# of People in Home:

Acknowledgement

CUSTOMER Acknowledgement

UltraWater Solutions (UWS) products are tested in independent certified labs using EPA Standard(s). Specific performance may be limited by environmental or hygienic conditions unique to your water including but not limited to:

- Use of the product(s) with a microbiologically-contaminated source water.
- Use where the system is exposed to extreme heat or freezing temperatures.
- Seasonal source water quality variation will impact system performance. Test results show potential contaminant reductions; they are not a guarantee of performance.

Installation should be performed by a licensed and bonded plumber or contractor only to ensure: a) proper installation 2) adherence to building codes 3) protection against liability. The customer **assumes full liability** for installation and any direct, indirect, incidental, or consequential damages caused by leaks, flooding, water damage, or malfunction(s) related to installation.

Well water (if applicable). Well owners are responsible for the testing, disinfection and treatment of the well. Private wells should be tested annually for coliform bacteria and nitrate. The US EPA recommends shocking your well with chlorine.

Consultation / Assistance: Customers are encouraged to reach out to our customer service team for any guidance or clarification needed regarding the installation of our products.

Product Warranty covers defects in materials and workmanship under normal use and excludes improper installation, environmental conditions or misuse of the product. View [FULL WARRANTY INFO](#).

My dealer set the expectation that the salt-free system is highly effective, with scientific proof that it removes existing scale from plumbing. This process is temporary and highlights the system's performance. During this phase, I understand that I may notice particles, flaking, or in rare cases, sludge in my water.	CUSTOMER INITIALS
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By purchasing products from UWS, you acknowledge and accept the foregoing. By purchasing products from UWS, I acknowledge and accept the terms and conditions as set forth herein. By checking the box, I acknowledge and agree that my electronic signature has the same legal validity as, and is the equivalent of, my handwritten signature in accordance with the U.S. Electronic Signatures in Global and National Commerce Act.	I AGREE
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TYPE YOUR NAME HERE: _____

Date: _____