

UltraHome Pre-Sale Questionnaire – Well Water

Please complete the form to the best of your ability. If you do not know, please leave blank. This form **MUST** be submitted to process any UltraHome order.

Personal Information *Please type your answers*

Name:	
Address:	
Email:	Phone:

Well Water Details *Use the checkboxes and type applicable answers*

Type	Community	Private	Unsure
If Community, name of well:			Private? Date of last test:
The following questions are informational. If you don't know, skip to the next section.			
Well Depth:		Well Production (GPM):	Storage tank / size?
Installation in Well House?		How far from main house?	
Well House Uphill/Downhill?	Uphill	Downhill	GPM of well?

Installation Details *Use the checkboxes and type applicable answers*

Location	Inside	Outside Above Ground	Below Ground	Well House
Pipe Size at Install Location	3/4"	1"	Other:	
Irrigation on loop?	Yes	No		
Pool/spa on loop?	Yes	No	How many gallons?	

Sizing Information *Used to determine the appropriate tank size for your home*

Home Sq. Footage:		# of Bathrooms:	
# of Bedrooms:		# of People in Home:	

Existing Pre-Treatment *Use the checkboxes and type applicable answers*

Are you using any other water treatment products?	Yes	No
If yes, please let us know what type:		
Salt Softener	Reverse Osmosis	Whole House Filter
UV Light	pH Correction	Other (please specify):

Water Quality Concerns and Goals *Use the checkboxes and type applicable answers*

Taste Issue?	Yes	No	Please describe:
Odor Issue?	Yes	No	Hot water only? Please describe:
Staining?	Yes	No	If yes, what color**?
Film/Slime?	Yes	No	Please describe:
Hard water scale?	Yes	No	Areas:
Corrosion?	Yes	No	Explain:
History of Pinhole Leaks?	Yes	No	Explain:
History of Bacteria?	Yes	No	Remediation?
Date the last time well (or house) was shocked?			
What are your goals for the water in your home?			

Notes:

** If color is yellow / brown, perform an overnight precipitation test. Fill glass with untreated water. Let it stand overnight. Is the stain throughout the glass or only at the bottom portion?

If the stain is throughout the glass, like the glass pictured on the right, it is likely Tannins.
If the stains is only at the bottom portion, it is likely Iron.

Please provide pictures of your results and any staining on sinks or toilet bowls.



Acknowledgement

CUSTOMER Acknowledgement

UltraWater Solutions (UWS) products are tested in independent certified labs using EPA Standard(s). Specific performance may be limited by environmental or hygienic conditions unique to your water including but not limited to:

- Use of the product(s) with a microbiologically-contaminated source water.
- Use where the system is exposed to extreme heat or freezing temperatures.
- Seasonal source water quality variation will impact system performance. Test results show potential contaminant reductions; they are not a guarantee of performance.

Installation should be performed by a licensed and bonded plumber or contractor only to ensure: a) proper installation 2) adherence to building codes 3) protection against liability. The customer **assumes full liability** for installation and any direct, indirect, incidental, or consequential damages caused by leaks, flooding, water damage, or malfunction(s) related to installation.

Well water (if applicable). Well owners are responsible for the testing, disinfection and treatment of the well. Private wells should be tested annually for coliform bacteria and nitrate. The US EPA recommends shocking your well with chlorine.

Consultation / Assistance: Customers are encouraged to reach out to our customer service team for any guidance or clarification needed regarding the installation of our products.

Product Warranty covers defects in materials and workmanship under normal use and excludes improper installation, environmental conditions or misuse of the product. View [FULL WARRANTY INFO](#).

My dealer set the expectation that the salt-free system is highly effective, with scientific proof that it removes existing scale from plumbing. This process is temporary and highlights the system's performance. During this phase, I understand that I may notice particles, flaking, or in rare cases, sludge in my water.	CUSTOMER INITIALS
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By purchasing products from UWS, you acknowledge and accept the foregoing. By purchasing products from UWS, I acknowledge and accept the terms and conditions as set forth herein. By checking the box, I acknowledge and agree that my electronic signature has the same legal validity as, and is the equivalent of, my handwritten signature in accordance with the U.S. Electronic Signatures in Global and National Commerce Act.	I AGREE
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TYPE YOUR NAME HERE: _____

Date: _____